

FACILITATION AND MEDIATION OF PUBLIC AND ENVIRONMENTAL CONFLICTS

*Practical Strategies for
Reaching Agreement*



TELL ME ABOUT THE COURSE

Public and environmental conflicts are some of the most difficult to resolve. Complex issues, multiple interests, intense emotions, high stakes, competition over limited resources, and the need to communicate complex and technical scientific information make them especially tough to address.

Implementing public decision-making and conflict-resolution processes, in which the parties themselves take control and collaborate to develop mutually acceptable solutions, can be a key to successfully resolving complex issues.



WHAT WILL I LEARN?

- » Learn important tenants of conducting a public meeting, including facilitation skills
- » Learn to analyze the complexities and dynamics of multi-party conflicts
- » Learn how different parties — government agency staff, private sector leaders, advocacy groups, and citizens — engage in conflict, and how you can work more effectively with each
- » Develop the capacity to design and implement effective and inclusive collaborative processes, for both internal and external communication

// DISCOVER

Discover new ways to implement inclusive processes and respond to strong emotions.

// DEVELOP

Develop essential skills to manage the complexities of multi-party conflicts, both internally with colleagues and externally with the public and partners.

// PRACTICE

Practice facilitation and mediation skills through simulated public meetings with one-on-one coaching.



TRAINING PROGRAM EXAMPLE

1 DAY 1:

Begin the training with the end in mind: What constitutes a successful public meeting? Why hold a public meeting? Discover tenants of effective communication, understanding interests, and determine the best model to engage your public.

2 DAY 2:

Discuss process, agenda creation, and building consensus at public meetings. Determine roles and responsibilities and begin to practice facilitation.

3 DAY 3:

Practice, practice, practice! Identify and put to use tools for a successful public meeting from the beginning, middle, and end.

WHY CDR ASSOCIATES?

40 YEARS OF EXPERIENCE. For decades, CDR has provided high quality facilitation, mediation, and capacity-building training around the world.

LEADERS IN THE FIELD. CDR'S trainers are also leading practitioners, having successfully resolved environmental and public policy disputes involving climate change, water, land use, and wildlife. Trainers use their current and personal experience in the field to demonstrate techniques and concepts.

KNOWLEDGE AND EXPERTISE. On a day-to-day basis, CDR works with clients like NOAA, NPS, FHWA, and others. We understand the federal landscape and your charge as public servants.

INTERACTIVE AND HANDS-ON. CDR'S three-day program blends presentations, group discussion, conflict analysis, strategy design exercises, and simulations into a highly engaging learning environment.

ONE-ON-ONE COACHING. CDR provides one-on-one feedback and advice on participants' facilitation skills and how to apply them.